


LG Hausys LG Hausys floors WARRANTY (DECOTILE)
1. Warranty

- 1) Manufacturing defect warranty 10 years
- 2) Limited wear warranty

Product	Specification	Residential	Commercial
DECOTILE	Thickness 2.5mm, Wear layer 0.55mm	30years	10years
	Thickness 2.0mm, Wear layer 0.30mm	25years	7years

This warranty extends only to the original end-user. It is non-transferable. It is guaranteed from manufacturing defects and wear-out by appropriate maintenance from use.

2. Workmanship

- LG Hausys does not warrant installers' workmanship. Workmanship errors should be addressed to the contractor who installed the floor. LG Hausys floors "DECOTILE" should be professionally installed by contractors who have demonstrated expertise in installing commercial floors.

3. Terms

- ① LG Hausys floors "DECOTILE" is correctly installed over a properly prepared subfloor.
- ② The floor is regularly maintained using an approved maintenance system as laid out in the LG Hausys Maintenance Manual and using properly maintained equipment and the appropriate cleaning tools.
- ③ Within One Year: If a defect covered by this warranty is reported to LG Hausys in writing within one year of purchase, LG Hausys will supply new material of the same or similar grade sufficient to repair or replace the defective material. LG Hausys will also pay reasonable labor costs.
- ④ Within Two Years: If a defect covered by this warranty is reported to LG Hausys in writing after one year but within two years of purchase, LG Hausys will supply new material of the same or similar grade sufficient to repair or replace the defective material. LG Hausys will also pay fifty percent of reasonable labor costs.
- ⑤ After Two Years: If a defect covered by this warranty is reported to LG Hausys in writing after two years but within five years of purchase, LG Hausys will supply new material of the same or similar grade sufficient to repair or replace the defective material. LG Hausys will not pay labor costs.
- ⑥ LG Hausys will not pay labor costs to repair or replace materials with defects that were apparent before or at the time of installation.

4. Exclusions

- The warranty does not cover the following:

- Improper Installation and/or maintenance.
- Problems arising from excessive moisture, alkali, or water pressure from the subfloor.
- Difference in color between products and samples or photographs.
- Discoloration due to U.V. light, heat sources.
- Surface scratches, changes in shading, texture, and/or gloss during use.
- Indentations from improper loading including high heels, spiked shoes, rolling loads, and furniture not using floor protectors.
- Damage caused by chemically reactive materials, carpet crocking, dye, mold, stains, spillages, burns, gouges, scratches, indentations, floods, accidents, abuse, or any harsh scouring pads while buffing.
- LG Hausys excludes and will not pay incidental or consequential damages under this warranty.

By this we mean any loss, expense, or damage other than on the flooring itself that may result from a defect in the flooring. No implied warranties extend beyond the terms of this written warranty.

4. Note

- Some states do not allow exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

*** THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED WARRANTY. ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED.**

LG Hausys EXCLUDES ANY LIABILITY FOR LIST PROFITS OR ANY OTHER INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES. THE REMEDIES CONTAINED HEREIN ARE THE ONLY REMEDIES AVAILABLE FOR BREACH OF THIS WARRANTY.